

## EDUCATIONAL APPROVAL BOARD

### ADMINISTRATIVE ACTIONS REPORT May 26, 2017 through September 12, 2017

This report describes the activities that EAB staff performed in response to the board's oversight role under s.38.50, *Wis. Stats.*

#### SCHOOL ACTIONS

##### **A. New School Approval**

- *Central Christian College of Kansas (Online), McPherson, KS*  
The College, founded in 1884, an evangelical Christian college embracing the Wesleyan tradition, is affiliated with the Free Methodist Church. While accepting and supporting the doctrines of the Free Methodist Church, the school opens its doors to students, regardless of handicap, religious preference, race, color, economic status, or geographic location.
- *Emerson College, Boston, MA*  
Established in 1880 as a small, regional school of oratory, Emerson has evolved into a diverse, coeducational, and multifaceted degree-granting institution with a liberal arts rather than conservatory orientation. Its mission and focus remains largely the same as it was in 1880: to explore and push the boundaries of communication, art, and culture and, thereby, to contribute to the advancement of society.
- *Green Frog Yoga Teacher Training School, Green Bay, WI*  
The School offers a 200-hour teacher training program, which aims to provide a nurturing environment for those wishing to become yoga teachers as well as those who wish to deepen their own personal practice of yoga. The curriculum covers the basic requirements set by Yoga Alliance including the history and philosophy of yoga, anatomy, ethics, teaching techniques and methodologies.
- *Healium Hot Yoga, Milwaukee, WI*  
The school's 200-hour teacher training program is a classical and well-rounded training program that focuses on the rich tradition of yoga studies. Trainees will gain significant practical guided experience during the program, working actively within the training and outside of the studio so that upon program completion they will have the knowledge and confidence to teach.

##### **B. New Teaching Location:**

- Bryant & Stratton College
  - Racine Campus, 1320 Warwick Way, Mount Pleasant, WI
- Central Christian College of Kansas (Online)
  - 1200 S. Main Street, McPherson, KS
- Emerson College
  - 120 Boylston Street, Boston, MA
- Green Frog Yoga Teacher Training School
  - 821 S. Huron Road, Green Bay, WI
- Healium Hot Yoga
  - 2534 S. Knnickinnic Avenue, Milwaukee, WI
- Saint Mary's University of Minnesota
  - Newman Catholic High School, 1130 West Bridge Street, Wausau, WI
- T Nolan Yoga
  - Equilibrium, 10510 N. Port Washington Road, Mequon, WI

**C. School Name Change:**

- Everyday Bliss – Previously approved as YogAsylum, school acquired Milwaukee School of Massage and changed name to Everyday Bliss once combined.

**D. Change of Ownership:**

- Everyday Bliss – YogAsylum acquired Milwaukee School of Massage

**E. Denial/Withdrawal/Exemption of Approval:**

- Allan Hancock College, CA – 6/5/2017 – Exempt-Public
- Excelsior College (Online), Albany, NY – 7/17/2017 – Exempt-SARA
- Florida State University (The), Tallahassee, FL – 3/21/2017 – Exempt-Public
- Hartford Community College, Bel Air, MD – 5/19/2017 – Exempt-Public
- Pensacola State College, Pensacola, FL – 4/20/17 – Exempt-Public
- St. John’s College (Online), Springfield, IL – 9/8/2017 – Exempt-SARA
- Trinity International University, IL – 8/18/17 – Exempt-Religious
- Viterbo University, La Crosse, WI – 7/5/2017 – Exempt-WAICU
- Warner Pacific College (Online), Portland, OR – 7/19/2017 – Exempt-SARA
- Western Governors University (Online), Salt Lake City, UT – 8/15/2017 – Exempt-SARA

**F. Sanctions/Revocations:**

- Sabertooth Commercial Driving Training Institute, Inc. – 7/11/2017 – Revocation of Approval  
School failed to pay its 2017 Renewal fees. Revocation rescinded on 7/13/2017 after payment.

**PROGRAM ACTIONS**

**G. New Program Approval:**

- Ashford University (Online)
  - BS Human Services Leadership, 120 Credits
- Associated Training Services Corp.
  - CER Directional Drilling Operations, 2 Weeks
  - CER Mobile Crane Operations, 6 Weeks
- Aurora University – George Williams College
  - BS Nursing, 123 Semester Credits
- Central Christian College of Kansas (Online)
  - BS Organizational Leadership, 120 Semester Credits
  - BS Criminal Justice, 120 Semester Credits
  - BS Healthcare Administration, 51.0701 Semester Credits
  - BBA Healthcare Management, 120 Semester Credits
  - BS Psychology, 120 Semester Credits
  - BS Interdisciplinary Studies: Healthcare, 120 Semester Credits
  - BS Business, 120 Semester Credits
  - BS Healthcare Administration, 120 Semester Credits
- Emerson College
  - MS Communication Sciences Disorders (Low Residency), 54 Semester Credits
  - MA Journalism, 40 Semester Credits
  - MFA Popular Fiction Writing and Publishing, 36 Semester Credits
  - MFA Writing Film and Television (Low Residency), 40 Semester Credits

- Green Frog Yoga Teacher Training School
  - CER 200-Hour Yoga Teacher Training, 220 Hours
- Healium Hot Yoga
  - CER 200-Hour Yoga Teacher Training, 200 Hours
- Lincoln College of Technology
  - DIP Collision Repair and Refinishing Technology, 1,000 Hours
- Penn Foster Career School
  - DIP Retail Supervisor, 77.5 Hours
- University of Southern California (Online)
  - MS Integrated Design, 38 Semester Credits
- Universal Technical Institute
  - DIP Automotive Technology & Mopar TEC w/ NASCAR Engines 1 & II, 100 Semester Credit Hours
  - DIP Automotive Technology & NASCAR w/ Mopar TEC & Pit Crew, 100 Semester Credit Hours

**H. Revised Program Approval:** None

**I. Program Name Change:** None

### **OTHER ACTIVITY**

**J. Site Visits:**

- Associated Training Services Corporation, 8/10/2017, Other
- Diesel Truck Driver Training School, Inc., 8/10/2017, Other
- Everyday Bliss, 8/28/2017, Other
- Institute of Beauty and Wellness, The, 8/9/2017, Other
- Millis Training Institute, 8/15/2017, Other
- Professional CDL Training LLC, 8/15/2017, Other
- Sabertooth Commercial Driver Training Institute, Inc., 8/5/2017, Comprehensive
- Serenity Now School of Massage, 8/25/2017, Other

**K. Complaints Handled:**

- *Frederick vs. Associated Training Services Corporation, 7/27/2017* – The school despite the one year time limitation on the complaint, denied the complainant’s claims. The school forgave the \$20,658.18 rather than collect since no payments had been made for years. The complainant accepted to sign a resolution agreement.
- *Hughes vs. Brensten Education, 8/29/2017* – The EAB mailed complainant his Brensten student transcript and suggested that he provide the IRS with any necessary information.
- *Jackson vs. Bryant & Stratton College, 8/30/2017* – Provided student with a detailed letter from Bryant & Stratton's Dean of Nursing explaining the situation and the reasons the student would need to re-take the class based on her performance as she seeks a nursing license
- *Brown vs. Bryant & Stratton, 8/1/2017* – Although the EAB does not mediate federal financial aid issues, it notified Bryant & Stratton of the student's concerns and requested a response, which was shared with the student, along with contact information for the school's financial aid director, and provided the student with general information regarding other resources from whom students with loan issues can seek assistance.

- *Anonymous vs. devCodeCamp*, 8/31/2017 – The EAB provided basic information about devCodeCamp and advised the complainant that he may file an open records request of specific information if desired and he could also file a formal complaint.
- *Trzesniewski vs. DeVry University (Online)*, 8/21/2017 – The school provided the EAB and student with an unofficial transcript to clarify the student's dates of attendance. The school also provided a letter to clarify any confusion about the student's dates of enrollment and the school's history.
- *Jashinsky vs. Globe University*, 8/22/2017 – Provided student with EAB website Globe closure page, which links to the school closure information from the feds and pointed to pertinent sections with information on the closure.
- *Danielson vs. Globe University*, 8/30/2017 – Former Globe student contacted EAB to inquire about options for students with private and federal student loans and to ask about accreditor status, value of the degree, and options for compensation given the issues with the MN legal case. The EAB provided the student with information on Borrower Defense to Repayment and information on the accreditor, ACICS.
- *Nordeng vs. Globe University*, 9/4/2017 – Student provided all information required to approve an SPF claim payment. The EAB approved a \$30,659 refund from the Student Protection Fund.
- *Weurz vs. Globe University*, 7/31/2017 – The EAB provided complainant with information on Borrower Defense to Repayment program and explained the violations are specific to MN law not WI law.
- *Brokish vs. Globe University*, 8/2/2017 - The complainant contacted the EAB to inquire about options for payment of student loans and to ask about accreditor status. The EAB provided the student with information on Borrower Defense to Repayment and information on the accreditor, ACICS.
- *Hill vs. ITT Technical Institute*, 7/31/2017 – Discussed and provided student with a follow-up email with a link to the EAB's ITT closure page as well as information on how to file a claim for Borrower Defense to Repayment and contact information about the Consumer Financial Protection Bureau and the Ombudsman Office.
- *Zablocki vs. ITT Technical Institute*, 6/29/2017 – Had discussion and sent follow-up email to use in discussions with Madison College confirming students like Cameron, whose attendance date pre-dates ITT digitizing of records, records are not available electronically through Parchment. At this point in time, hard copy records are still in storage tied up with the bankruptcy trustee for ITT, and we don't know when the records will be released.
- *Riedjk vs ITT Technical Institute*, 7/10/2017 – Left voice mail and sent follow-up email confirming that for students whose attendance date pre-dates ITT digitizing of records, records are not available electronically through Parchment. At this point in time, hard copy records are still in storage tied up with the bankruptcy trustee for ITT, and we don't know when the records will be released.
- *Davis vs. ITT Technical Institute*, 7/19/2017 - Discussed with and provided student with a follow-up email with a link to the EAB ITT closure page, information regarding how to obtain his transcript through Parchment, and information regarding how to file a claim for Borrower Defense to Repayment.
- *Joiner vs. ITT Technical Institute*, 7/27/2017 – Discussed with and provided student with a follow-up email with a link to the EAB ITT closure page, information regarding how to obtain his transcript through Parchment, and information regarding how to file a claim for Borrower Defense to Repayment.

- *Henderson vs. ITT Technical Institute*, 8/28/2017 – Discussed with and provided student with a follow-up email with a link to the EAB ITT closure page, information regarding how to obtain his transcript through Parchment, and information regarding how to file a claim for Borrower Defense to Repayment. Also provided DPI contact number for questions related to closed high school and obtaining a HS transcript, and suggested the student contact the Milwaukee Public School District.
- *Rucker vs. ITT Technical Institute*, 9/12/2017 – Discussed with and provided student with a follow-up email with the link to the ITT closure page of the EAB website which includes information on how to obtain transcripts for the time period he attended, as well as information on the Borrower Defense to Repayment for students interested in exploring loan discharge relating to alleged misconduct of the school.
- *Evans vs. Madison Media Institute*, 8/11/2017 – Mr. Evans remained at MMI for 8 months after the program changed from a degree to nondegree program (out of 10 months total). He also signed a new enrollment agreement accepting the new terms. Mr. Evans also was issued several stipend checks rather than returning the lender. Mr. Evans did not provide any documentation that demonstrated a violation of policy or regulation that could justify a refund.
- *Welk-Gooding vs. Madison Media Institute*, 7/17/2017 – Upon review of the student's enrollment agreement, the EAB determined the school acted within its right to increase tuition as it did. EA clearly indicates that only the first term's tuition rate is guaranteed and the rate of tuition during future terms can change.
- *Payne vs. Milwaukee Career College*, 7/20/2017 – Discussed the school and provided Ms. Payne with an overview of complaints filed since 2010. Suggested that she contact the school to ask about their placement rates and salary levels for vet tech graduates.
- *Mitchell vs. Neway Directions, Inc.*, 8/21/2017 – It was determined that Ms. Mitchell's complaint fell outside the EAB's oversight. CNA training programs are regulated by the Department of Health Services rather than the EAB. As such, the EAB provided Ms. Mitchell with contact information for the appropriate authorities at DHS.