

## EDUCATIONAL APPROVAL BOARD

### ADMINISTRATIVE ACTIONS REPORT May 26, 2011 through September 16, 2011

This report describes the activities that EAB staff performed in response to the board's oversight role under s.38.50, *Wis. Stats.*

#### SCHOOL ACTIONS

##### **A. *New School Approval:***

- Full Sail University (Online), Winter Park, FL
- Midwest Pilates Institute, Fitchburg, WI
- Liberty University (Online), Lynchburg, VA
- Harrison College (Online Division), Indianapolis, IN
- Spartan College of Aeronautics and Technology, Tulsa, OK
- Georgetown University (Online), Washington, DC
- Briarcliffe College (Online), Bethpage, NY
- Chamberlain College of Nursing (Online), Lombard, IL
- Excelsior College (Online), Albany, NY
- Western Governors University (Online), Salt Lake City, UT
- Rx Technician Preparatory School LLC, Rockford, IL
- Anthem College (Online), Phoenix, AZ
- Empower Yoga Teacher Training School, Appleton, WI

##### **B. *New Teaching Location:***

- Alignment Yoga
  - Mound Street Yoga Center, 1342 Mound St., Madison, WI, 53715
- Bridge Street Dental Assisting
  - Neighborhood Smiles, 1831 East Main Street, Onalaska, WI 54650
- Midwest Maternal Child Institute
  - 101 S. Main St., Oregon, WI, 53575
- Southern New Hampshire University - VT Programs – PCMH
  - Aurora Medical Center, 36500 Aurora Dr., Summit, WI, 53066

##### **C. *School Name Change:***

- National Louis University changed from National-Louis University

##### **D. *Change of Ownership:* None**

##### **E. *Denial/Withdrawal/Exemption of Approval: Exemptions***

- A & M Texas University, TX
- Anne Arundel Community College, MD
- Arizona Western College, AZ
- Barton Community College, KS
- Belmont Technical College, OH
- Berean Bible Institute, WI
- Bethel University, MN
- Board of Regents, State of Iowa et.al, IA
- Bridgemont Community & Technical College, WV

***Denial/Withdrawal/Exemption of Approval: Exemptions (Continued)***

- Central Bible College (Online), MO
- Central Connecticut State University, CT
- Central Michigan University (CMU), MI
- Central Wyoming College, WY
- Cerro Coso Community College, CA
- Charis Bible College at Kenosha, IL
- Charter Oak State College of Connecticut, CT
- City Vision College, MO
- Clemson University, SC
- Cloud County Community College, KS
- Coffeyville Community College, KS
- Colby Community College, KS
- Collin College (Collin County Community College District), TX
- Colorado Community College System, CO
- Columbia College of Nursing, WI
- Columbus State University, GA
- Community College of Rhode Island, RI
- Delta State University, MS
- Eastern Illinois University, IL
- Empire State College, NY
- Emporia State University, KS
- Everett Community College, WA
- Fairmont State University, WV
- Fayetteville Technical Community College, NC
- Free Will Baptist Bible College (Online), TN
- Global Training Camp, LLC, GA
- Gogebic Community College, MI
- Governors State University, IL
- Grace Bible College (Online),
- Hill College, TX
- Hocking College, OH
- Ivy Tech Community College, IL
- John Wood Community College, IL
- Kansas City Kansas Community College (KCKCC), KS
- Kentucky Community and Technical College System, KY
- Kentucky State University, KY
- Lake Land College, IL
- Lakeland Community College, OH
- Lewis & Clark Community College, IL
- Liberty Christian Center, WI
- Lorain County Community College, OH
- Louisiana Tech University, LA
- Lutheran School of Theology at Chicago, IL
- Marshall University, WV
- Miami University (Online), OH

***Denial/Withdrawal/Exemption of Approval: Exemptions (Continued)***

- Michigan State University, MI
- Mississippi Virtual Community College, MS
- Missouri State University, MO
- Missouri University of Science & Technology, MO
- Morehead State University, KY
- Nazarene Bible College, CO
- New Jersey Institute of Technology, NJ
- North Seattle Community College, WA
- Northern Kentucky University, KY
- Northern Seminary, IL
- Northland Pioneer College, AZ
- Northwest Iowa Community College, IA
- Odessa College, TX
- Ohio University, OH
- Pennsylvania College of Technology, PA
- Phoenix College, AZ
- Pierce College, WA
- Pierpont Community & Technical College, WV
- Rend Lake College, IL
- Rhode Island Board of Governors for Higher Education, RI
- RU Radford University, VA
- Salem State University, MA
- Sam Houston State University (SHSU Online), TX
- San Juan College, NM
- School of Urban Missions, CA
- Shepherd University, WV
- South Dakota State University, SD
- Southern Baptist Theological Seminary (The), KY
- Spoon River College, IL
- St. Cloud State University, MN
- State University of New York (SUNY), NY
- Texas A&M University, TX
- Texas A&M University – Texarkana, TX
- Texas Woman's University, TX
- Thomas Edison State College, NJ
- Triton College, IL
- University of Central Missouri, MO
- University of Cincinnati, OH
- University of Colorado System et.al, CO
- University of Connecticut (The), CT
- University of Houston – Victoria, TX
- University of Illinois et.al, IL
- University of Kentucky (UK), KY
- University of Louisville, KY
- University of Minnesota, MN

***Denial/Withdrawal/Exemption of Approval: Exemptions (Continued)***

- University of Missouri-Kansas City, MO
- University of Nevada, Reno, NV
- University of North Carolina at Charlotte, NC
- University of South Alabama, AL
- University of South Carolina, SC
- University of South Carolina Upstate, SC
- University of Texas System, TX
- University of Virginia, VA
- University of Washington, WA
- University of Wisconsin et.al, WI
- University of Wyoming, WY
- Utah System of Higher Education (USHE), UT
- Walla Walla Community College, WA
- Waubonsee Community College, IL
- West Shore Community College, MI
- West Texas A&M University, TX
- West Virginia State University, WV
- Western Dakota Technical Institute, SD
- Western Kentucky University (WKU), KY
- Western Michigan University, MI
- Westfield State University, MA
- Winona State University, MN

***F. Sanctions/Revocations:***

- None

**PROGRAM ACTIONS**

***G. New Program Approval:***

- Anthem College (Online)
  - Healthcare Management, 60 Semester Credits
  - Health Information Management, 60 Semester Credits
  - Healthcare Management, 120 Semester Credits
  - Medical Office Administration, 42 Semester Credits
  - Medical Assisting: Degree Completion, 48 Semester Credits
- Associated Training Services Corporation
  - Heavy Equipment Training Program - I + Rigging and Signalperson, 180 Hours
  - Heavy Equipment Training Program - II + Rigging and Signalperson, 300 Hours
  - Heavy Equipment Training Program - III + Rigging and Signalperson, 420 Hours
- Briarcliffe College (Online)
  - Business Administration, 60 Degree Semester Credits
  - Management, 120 Degree Semester Credits
  - Healthcare Administration, 120 Degree Semester Credits
- Chamberlain College of Nursing (Online)
  - RN-BSN, 129 Degree Semester Credits
  - Nursing, 36 Degree Semester Credits
  - Nursing Practice, 30 Degree Semester Credits

***New Program Approval: (Continued)***

- Franklin University (Online)
  - Business Economics, 124 Semester Credits
  - Financial Planning, 128 Semester Credits
  - Interactive Media Design, 124 Semester Credits
  - Criminal Justice Administration, 124 Semester Credits
  - Information Security, 124 Semester Credits
  - Master of Business Administration (MBA), 40 Semester Credits
  - Accounting, 30 Semester Credits
  - Marketing and Communications, 38 Semester Credits
  - Computer Science, 40 Semester Credits
  - Instructional Design & Performance Technology, 33 Semester Credits
- Full Sail University (Online)
  - Computer Animation, 123 Semester Credits
  - Creative Writing for Entertainment, 128 Semester Credits
  - Digital Cinematography, 122.5 Semester Credits
  - Entertainment Business, 129 Semester Credits
  - Game Art, 122 Semester Credits
  - Game Design, 123 Semester Credits
  - Graphic Design, 123 Semester Credits
  - Internet Marketing, 134 Semester Credits
  - Mobile Development, 136 Semester Credits
  - Music Business, 128 Semester Credits
  - Music Production, 127 Semester Credits
  - Sports Marketing & Media, 133 Semester Credits
  - Web Design & Development, 123 Semester Credits
  - Creative Writing for Entertainment, 48 Semester Credits
  - Educational Media Design & Technology, 38 Semester Credits
  - Entertainment Business, 44 Semester Credits
  - Internet Marketing, 39 Semester Credits
  - Media Design, 60 Semester Credits
  - New Media Journalism, 48 Semester Credits
  - Education Media Design & Technology, 12.5 Semester Credits
  - Internet Marketing, 12.5 Semester Credits
- Georgetown University (Online)
  - Nursing, 50 Semester Credits
- Globe University – Appleton
  - Architectural Drafting and Design, 94 Quarter Credits
  - Forensic Accounting, 180 Quarter Credits
  - Engineering Drafting and Design, 94 Quarter Credits
- Globe University - Eau Claire
  - Architectural Drafting and Design, 94 quarter Credits
  - Engineering Drafting and Design, 94 Quarter Credits
- Globe University - Green Bay
  - Architectural Drafting and Design, 94 quarter Credits
  - Engineering Drafting and Design, 94 Quarter Credits
- Globe University - Madison East
  - Architectural Drafting and Design, 94 quarter Credits
  - Engineering Drafting and Design, 94 Quarter Credits

***New Program Approval: (Continued)***

- Globe University - Middleton
  - Forensic Accounting, 180 Quarter Credits
- Globe University - Wausau
  - Architectural Drafting and Design, 94 quarter Credits
  - Engineering Drafting and Design, 94 Quarter Credits
- Graceland University
  - Nursing, 31 Semester Credits
- Grand Canyon University (Online)
  - Associate of Arts, 60 Credits
- Harrison College (Online Division)
  - Accounting, 96 Quarter Credits
  - Accounting, 180 Quarter Credits
  - Accounting Assistant, 72 Quarter Credits
  - Administrative Professional, 98 Quarter Credits
  - Business Finance, 96 Quarter Credits
  - Business Management, 96 Quarter Credits
  - Business Management, 180 Quarter Credits
  - Business Marketing, 96 Quarter Credits
  - Criminal Justice, 96 Quarter Credits
  - Criminal Justice, 180 Quarter Credits
  - Fashion Merchandizing, 180 Quarter Credits
  - Healthcare Management, 180 Quarter Credits
  - Help Desk Technician, 24 Quarter Credits
  - Human Resources, 96 Quarter Credits
  - Human Resources, 180 Quarter Credits
  - Information Technology, 180 Quarter Credits
  - Logistics, 96 Quarter Credits
  - Medical Assistant, 96 Quarter Credits
  - Medical Office Assistant, 64 Quarter Credits
  - Medical Reimbursement Technology, 96 Quarter Credits
  - Network Administration, 96 Quarter Credits
  - Office Assistant, 72 Quarter Credits
  - Paralegal, 96 Quarter Credits
  - Project Management, 180 Quarter Credits
  - Health Informatics, 180 Quarter Credits
  - Harrison College (Online Division)
- Herzing University
  - Business Studies (Transfer), 60 Semester Credits
  - Design Studies (Transfer), 60 Semester Credits
  - Technology Studies (Transfer), 60 Semester Credits
  - Community Support Worker, 50.6 Semester Credits
  - Community Services Worker, 45.24 Semester Credits
  - Medical Office Administrator, 42.87 Semester Credits
  - Health Office Administration, 35.83 Semester Credits
  - Web Development, 42.22 Semester Credits
  - Business Management, 58.33 Semester Credits
  - Business Office Administration, 32.5 Semester Credits
  - Law Clerk, 50.22 Semester Credits

***New Program Approval: (Continued)***

- Network Systems Technology, 53 Semester Credits
- Computer Graphic Design, 53.02 Semester Credits
- Paralegal, 66.75 Semester Credits
- Legal Assistant/Secretary, 32.1 Semester Credits
- Accounting and Payroll Administrator, 25.6 Semester Credits
- Canadian Business Administration, 39.6 Semester Credits
- Programmer Analyst, 65.5 Semester Credits
- Network Administration, 18 Semester Credits
- Microcomputers and Networking, 66.5 Semester Credits
- Graphic Design for Web Sites, 42.83 Semester Credits
- Database Administration, 18 Semester Credits
- Computer-Aided Design and Drafting, 63.5 Semester Credits
- Business Administration, Marketing and Sales, 63.33 Semester Credits
- ITT Technical Institute - Germantown
  - Drafting and Design Technology, 90 Quarter Credits
  - Electrical Engineering Technology, 90 Quarter Credits
  - Network Systems Administration, 90 Quarter Credits
  - Project Management and Administration, 180 Quarter Credits
  - Electrical Engineering and Communications Technology, 180 Quarter Credits
  - Information Systems and Cyber Security, 180 Quarter Credits
- ITT Technical Institute - Indianapolis
  - Drafting and Design Technology, 90 Quarter Credits
  - Accounting, 180 Quarter Credits
  - Accounting, 90 Quarter Credits
- ITT Technical Institute - Madison
  - Business Management, 90 Quarter Credits
  - Business Management, 180 Quarter Credits
  - Graphic Communications and Design, 90 Quarter Credits
- Liberty University (Online)
  - Accounting, 60 Credits
  - Accounting, 120 Credits
  - Accounting, 30 Credits
  - Business (with specializations), 120 Credits
  - Business, 60 Credits
  - Criminal Justice, 60 Credits
  - Criminal Justice, 120 Credits
  - Marriage and Family Therapy, 60 Credits
  - Management Information Systems, 120 Credits
  - Doctor of Education, 60 Credits
  - Educational Specialist, 30 Credits
  - Education (non-licensure), 120 Credits
  - Human Services (with specializations), 30 Credits
  - Management & Leadership, 45 Credits
  - Master of Education (with specializations), 36 Credits
  - Master of Business Administration (with specializations), 45 Credits
  - Professional Counseling (Virginia Licensure), 60 Credits
  - Professional Counseling (Licensure), 48 Credits

***New Program Approval: (Continued)***

- General Studies, 60 Credits
- Interdisciplinary Studies, 120 Credits
- Nursing (with specializations), 36 Credits
- Elementary Education (Licensure), 36 Credits
- Nursing: RN to BSN, 120 Credits
- Psychology (with specializations), 60 Credits
- Psychology (With specializations), 120 Credits
- Religion, 60 Credits
- Religion: Biblical Counseling, 120 Credits
- Midwest Pilates Institute
  - Pilates Teacher Training, 560 Hours
- Motorcycle Technology Center
  - Motorsports Technology, 51 Quarter Credits
- Nashville Auto-Diesel College
  - Automotive and Diesel Technology w/Automotive Undercar Specialty and High Performance, 81 Semester Credits
  - Automotive and Diesel Technology w/Automotive Undercar Specialty and High Performance Fabrication, 77.5 Semester Credits
  - Automotive and Diesel Tech w/ Automotive Undercar Specialty, 86 Semester Credits
  - Automotive and Diesel Tech w/ Heavy Equipment Maintenance, 88.5 Semester Credits
- National Louis University
  - Technology in Education, 34 Semester Credits
  - Early Childhood Administration, 34 Semester Credits
  - Management (BS Completion), 51 Quarter Credits
  - Health Care Leadership (Degree Completion), 61 Quarter Credits
  - Business Administration, 37 Semester Credits
- Rasmussen College
  - Public Accounting, 230 Quarter Credits
  - Information Systems Management - Computer Information Tech w/ Multimedia Specialization, 90 Quarter Credits
  - Information Systems Management - Computer Information Technology w/ Multimedia Specialization, 70 Quarter Credits
  - Health Information Management, 180 Quarter Credits
- Regis University
  - Business Administration, 36 Semester Credits
  - Non-Profit Management, 36 Semester Credits
  - Accounting, 30 Semester Credits
  - Database Technologies, 36 Semester Credits
  - Leadership in Health Care Systems, 39 Semester Credits
  - Software Engineering and Database Technologies, 36 Semester Credits
  - Software Engineering, 36 Semester Credits
  - Organization Leadership, 30 Semester Credits
  - RN to Master of Science in Nursing, 158 Semester Credits
  - Accounting, 128 Semester Credits
  - Business Administration, 128 Semester Credits
  - Computer Information Systems, 128 Semester Credits
  - Computer Science, 128 Semester Credits
  - Criminology, 128 Semester Credits



***New Program Approval: (Continued)***

- Marketing, 128 Semester Credits
- Nursing Practice, 36 Semester Credits
- Physical Therapy, 36 Semester Credits
- Education, 36 Semester Credits
- Rx Technician Preparatory School LLC
  - Pharmacy Technician, 40 Hours
- Spartan College of Aeronautics and Technology
  - Aviation Maintenance Technology, 122 Degree Semester Credits
  - Avionics Maintenance Technology, 101 Degree Semester Credits
  - Quality Control, 117 Degree Semester Credits
  - Aviation - Professional Pilot, 91 Degree Semester Credits
- Virginia College (Online)
  - Network Engineering, 100 Degree Quarter Credits
- WyoTech
  - Marine Technology and Management, 109 Quarter Credits
  - Motorcycle Technology and Management, 109 Quarter Credits

***H. Revised Program Approval:***

- Anthem College (Online)
  - Accounting Technology, 60 Semester Credits
  - Business Management, 60 Semester Credits
  - Business Management, 120 Semester Credits
  - Criminal Justice, 60 Semester Credits
  - Criminal Justice w/ Concentrations, 120 Semester Credits
  - Healthcare Management: Degree Completion, 60 Semester Credits
  - Medical Billing & Coding, 60 Semester Credits
  - Paralegal, 60 Semester Credits
  - Technology Management: Degree Completion, 64 Semester Credits
- Art Institute of Wisconsin (The)
  - Graphic Arts, 90 Quarter Credits
  - Digital Filmmaking & Video Production, 180 Quarter Credits
  - Fashion Marketing, 180 Quarter Credits
  - Graph Design, 180 Quarter Credits
  - Interior Design, 180 Quarter Credits
  - Media Arts & Animation, 180 Quarter Credits
  - Web Design & Interactive Media, 180 Quarter Credits
  - B.A – Advertising, 180 Quarter Credits
- Associated Training Services Corporation
  - Mobile Crane Operations – I, 100 Hours
  - Mobile Crane Operations – I, 100 Hours
  - Excavation Industry Training Program III with Rigging and Signal Person, 420 Hours
  - Heavy Equipment Operations – III, 420 Hours
  - Heavy Equipment Training Program III w/ Rigging and Signalperson, 420 Hours
  - Heavy Equipment Training Program III, 400 Hours
  - Heavy Equipment Training Program III, 400 Hours
  - Excavation Industry Training Program II w/ Rigging and Signal Person, 300 Hours
  - Heavy Equipment Operations - II, 300 Hours
  - Heavy Equipment Training Program II w/ Rigging and Signalperson, 300 Hours

***Revised Program Approval: (Continued)***

- Heavy Equipment Training Program II, 280 Hours
- Heavy Equipment Training Program II, 280 Hours
- Excavation Industry Training Program I w/ Rigging and Signal Person, 180 Hours
- Heavy Equipment Operations – I, 180 Hours
- Heavy Equipment Training Program I w/ Rigging and Signalperson, 180 Hours
- Heavy Equipment Training Program I, 160 Hours
- Heavy Equipment Training Program I, 160 Hours
- Mobile Crane Operations - I w/ Rigging and Signal Person, 120 Hours
- Chamberlain College of Nursing (Online)
  - RN-BSN, 129 Semester Credits
  - Nursing, 36 Semester Credits
  - Nursing Practice, 30 Semester Credits
- Empower Yoga Teacher Training School
  - Yoga Teacher Certification, 200 Hours
- Everest College
  - Dental Assistant, 48 Quarter Credits
  - Medical Assistant: Diploma, 60 Quarter Credits
  - Medical Administrative Assistant: Diploma, 48 Quarter Credits
  - Medical Insurance Billing and Coding: Diploma, 48 Quarter Credits
- Franklin University (Online)
  - Master of Business Administration, 40 Semester Credits
- Full Sail University (Online)
  - Internet Marketing, 12.5 Semester Credits
  - Creative Writing for Entertainment, 128 Semester Credits
  - Creative Writing for Entertainment, 128 Semester Credits
  - Creative Writing for Entertainment, 128 Semester Credits
  - Computer Animation, 123 Semester Credits
  - Digital Cinematography, 122.5 Semester Credits
  - Entertainment Business, 129 Semester Credits
  - Game Art, 122 Semester Credits
  - Game Design, 123 Semester Credits
  - Graphic Design, 123 Semester Credits
  - Internet Marketing, 134 Semester Credits
  - Mobile Development, 136 Semester Credits
  - Music Business, 128 Semester Credits
  - Music Production, 127 Semester Credits
  - Sports Marketing & Media, 133 Semester Credits
  - Web Design & Development, 123 Semester Credits
  - Creative Writing for Entertainment, 48 Semester Credits
  - Entertainment Business, 44 Semester Credits
  - Educational Media Design & Technology, 38 Semester Credits
  - Internet Marketing, 39 Semester Credits
  - Educational Media Design & Technology, 38 Semester Credits
  - Media Design, 60 Semester Credits
  - New Media Journalism, 48 Semester Credits
  - Education Media Design & Technology, 12.5 Semester Credits
- Georgetown University (Online)
  - Nursing, 50 Semester Credits

***Revised Program Approval: (Continued)***

- Globe University - Appleton
  - Medical Assistant, 90 Quarter Credits
  - Accounting & Tax Specialist, 103 Quarter Credits
- Globe University - Eau Claire
  - Accounting & Tax Specialist, 103 Quarter Credits
  - Medical Assistant, 90 Quarter Credits
- Globe University - Green Bay
  - Medical Assistant, 90 Quarter Credits
  - Accounting & Tax Specialist, 103 Quarter Credits
- Globe University - Madison East
  - Medical Assistant, 90 Quarter Credits
  - Accounting & Tax Specialist, 103 Quarter Credits
- Globe University - Middleton
  - Medical Assistant, 90 Quarter Credits
  - Accounting & Tax Specialist, 103 Quarter Credits
- Globe University - Wausau
  - Medical Assistant, 90 Quarter Credits
  - Accounting & Tax Specialist, 103 Quarter Credits
- Graceland University
  - Nursing Practice, 31, Semester Credits
- Grand Canyon University (Online)
  - Associate of Arts with Specializations, 60 Credits
- Liberty University (Online)
  - Marriage and Family Therapy (Licensure), 60 Credits
  - Education Administration (Licensure), 36 Credits
  - Psychology (with specialization), 60 Credits
  - Psychology (with specializations), 120 Credits
- National Louis University
  - Teaching, Learning and Assessment, 32 Credits
- TechSkills, LLC
  - Information Technology Systems Administrator (ITSA), 25 Quarter Credits
  - Microsoft Certified IT Professional: Database Developer and Design (MCITP:DDD)  
14 Quarter Credits
  - Information Technology Systems Engineer, 23 Quarter Credits
  - Health Services Information Specialist, 24 Quarter Credits
  - Information Technology Systems Administrator (ITSA), 29 Quarter Credits
  - Microsoft Certified IT Professional: Database Developer and Design, 16 Quarter Credits
  - Information Technology Systems Engineer, 30 Quarter Credits
  - PC Technician, 12 Quarter Credits
- TIBIA Massage School
  - TIBIA Massage School, 775 Hours
- Wright Graduate Institute for the Realization of Human Potential
  - Transformational Learning, Leadership, and Coaching, 57 Credits
  - Transformational Learning, Leadership, and Coaching, 76 Credits
- YogaOne Vinyasa Flow Teacher Training School
  - Yoga Teacher Certification (200 and 500), 235 Hours

***I. Program Name Change:*** None

## OTHER ACTIVITY

**J. Site Visits:** None

**K. Complaints Handled:**

*Lynn Ward vs. Animal Behavior College, Inc.* - Ms. Ward returned all materials and books, ABC agreed to a full refund.

*Beth Larson vs. Bartending Academy* - Student stated on 8/8/11 that she received her full refund about 5 days after submitting complaint.

*Rebecca Crain vs. Globe University - Green Bay* - School followed policies that were acknowledged by student in writing.

*Hallis Mailen vs. Madison Media Institute* - No credible evidence found to support student's claims, but sufficient evidence in support of school's actions. Found in favor of the school. Copied DOJ on decision letter.

*Olivia Hartt vs. Sanford-Brown College – Milwaukee* - Contacted President Steve Guell. He emailed that refund was being overnighted to the complainant.

*Latechia Rutherford vs. Sanford-Brown College – Milwaukee* - Student was re-admitted as it was determined that the program chair incorrectly interpreted the attendance policy.

*Millicent Johnson vs. Strayer University* - Tracy Locklin, Counsel at Strayer, investigated got the right last day of attendance and did the right refund calculation.